



Course Outline Leadership in Action

DETAILED DESCRIPTION



Approach: flexible – you can select 1 or more workshops

Main Objective: to propel team performance and nurture a mobilizing and courageous leadership of proximity

1. Position your role of leader (role and responsibility of the leader)
2. Communicate on daily basis (personality profiles in 4 colors)
3. Mobilize and delegate effectively
4. Manage emotions and prevent conflicts (emotional intelligence)
5. Courageously manage a difficult employee (including feedback)

LENGTH

By training module

- Virtual : 2 hours (no break)
- Onsite : ½ day

GROUP SIZE

- Ideally : 1 to 12 participants
- This can be adapted to your needs

LANGUAGES

- French
- English

You choose 1 to 5 modules - you build your personalized training path

Position your role as a leader (inspiring leadership)	<ul style="list-style-type: none"> ▪ Position the different roles of the leader ▪ Become aware of your reflexes and points of vigilance ▪ Assess different alternatives to disciplinary measures
Communicate on a daily basis (4 colors)	<ul style="list-style-type: none"> ▪ Identify and understand your personality profile ▪ Become aware of the specificities of each of the "colors" ▪ Develop communication tips to increase your impact on daily basis
Mobilize and delegate effectively	<ul style="list-style-type: none"> ▪ Demystify motivation and mobilization ▪ Uncover the motivational "buttons" and become aware of the limits of monetary-based approaches ▪ Delegate in an empowering manner ▪ Use tips for mobilizing a diverse team (intergenerational)
Manage your emotions and prevent conflicts (Emotional intelligence)	<ul style="list-style-type: none"> ▪ Become familiar with the principles of emotional intelligence ▪ Know how to recognize and read your own emotions ▪ Use the tools to manage your emotions and communicate in an emotional situation ▪ Use tips and tricks for interacting with emotional people
Courageously manage a difficult employee (including feedback)	<ul style="list-style-type: none"> • Get the tools to develop your courage and stimulate the switch to action • Master the 4 types of feedback and supervision • Prepare for a courageous discussion • Use a 5-step process to meet with a difficult employee



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